

A computer that meets these specifications is expected to last 2-3 years, *with appropriate operating system updates.*

	<u>Windows-Based Computers</u>	<u>Mac Computers</u>
Operating System	Windows 7 Home Premium, Business, or Ultimate	Mac OS 10.2 or higher *Cedar Crest College is a Windows platform community. Although students can use MACs on campus, our staff can only provide limited support if issues arise, and students may experience incompatibility issues with class work.
Processor Speed	1.5 GHz (or higher)	Intel, PowerPC G5, or PowerPC G4 (867MHz or faster)
Memory (RAM)	1 GB required, more highly recommended	1 GB RAM (or more)
Hard Drive Size	80 GB (or more) , 15 GB available	80 GB (or more) , 10 GB available
Ethernet (NIC) Card & Cable (if no wireless card)	<ul style="list-style-type: none"> 10/100 card for both Desktops and laptops (Residence halls have both wireless and wired connections in the rooms. There are a few wired locations across campus for commuters.) 14' – 21' CAT 5 network cable (available at the college bookstore) 	<ul style="list-style-type: none"> 10/100 card for both Desktops and laptops (Residence halls have both wireless and wired connections in the rooms. There are a few wired locations across campus for commuters.) 14' – 21' CAT 5 network cable (available at the college bookstore)
Wireless Card	802.11b/g/n Wireless for laptops (Most buildings on campus are wireless throughout.)	802.11b/g/n Wireless for laptops (Most buildings on campus are wireless throughout.)
Other Recommended Hardware	<ul style="list-style-type: none"> CD/DVD RW drive A surge protector to protect your computer equipment from electrical surges at home. Flash Drive for class work and data storage. Students are responsible for their own data backup. 	<ul style="list-style-type: none"> Super Drive A surge protector to protect your computer equipment from electrical surges. Flash Drive for class work and data storage. Students are responsible for their own data backup.
Other Recommended Software	<ul style="list-style-type: none"> Microsoft Office 2010 is the campus standard for general applications software -Word (word processor), Excel (spreadsheet), PowerPoint (presentation software) and Access (database). Virus protection software. It is essential to protect your computer against computer viruses. Cedar Crest provides free copies of Sophos Anti-Virus Software, which is available for download on the IT tab of My CedarCrest (login required). 	<ul style="list-style-type: none"> Microsoft Office for MAC is the campus standard for general applications software -Word (word processor), Excel (spreadsheet), PowerPoint (presentation software) and Access (database). Virus protection software. It is essential to protect your computer against computer viruses. Cedar Crest provides free copies of Sophos Anti-Virus Software, which is available for download on the IT tab of My CedarCrest (login required).
Warranty / Insurance	<ul style="list-style-type: none"> Choose a four year warranty, and include coverage for accidental damage. Know how and where to get the computer serviced if something fails. It is a good idea to keep a copy of the warranty information and the computer manufacturer's tech support number with the computer. Students are responsible for insuring their computers. Check with your insurance carrier for the specifics on your homeowner policy. 	<ul style="list-style-type: none"> Choose a four year warranty, and include coverage for accidental damage. Know how and where to get the computer serviced if something fails. It is a good idea to keep a copy of the warranty information and the computer manufacturer's tech support number with the computer. Students are responsible for insuring their computers. Check with your insurance carrier for the specifics on your homeowner policy.

Unsupported Technology

Information Technology will **NOT** assist in connecting the following systems and technology to the network.

- Windows 3.1/95/98/ME/2000
- UNIX / Linux
- Macintosh OS 8.6 and lower

Support for Student Owned Computers

Information Technology provides limited support to students with connectivity issues in Residence Halls and to the wireless network on campus.

- If the problem is determined to be network related, our office will work to resolve the problem as swiftly as possible.
- If the problem is determined to be hardware related, you will be referred to the vendor from whom you purchased your computer. If your computer is no longer under warranty, our office offers a drop-off service with an outside computer repair vendor, IntegraONE.
- If the problem is related to software you purchased and installed on your computer, you will be referred to the software manufacturer.